



# Timeline, Terms & Conditions

Retail 122818V4 | Seaside Silk Screening

## Thank You For Your Order!

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### Timeline:

- Design proof on existing vector art provided in (1) business day.
- Changes to art and/or conversion to vector format (2-3) business days.
- New art creation: (3-5) business days.
- Embroidery DST file creation and stitch-out: (3-5) business days.
- Production: (with design proof approval, quote approval, and 100% payment)
  - Quoted at order—typically 10 business days.
  - Rush timelines available (additional feeds will apply).
- Ship turn-times may vary (2) weeks prior to major holidays and rush options will become limited during the following periods: (New Years, Memorial Day, July 4<sup>th</sup>, Labor Day, Thanksgiving, XMAS). Validate scheduled in-hand dates with your Customer Service Rep during these periods and plan early.

### Payment:

- Standard orders: (100%) upon quote approval.
- Rush orders: (100%) upon quote approval.
- Forms of payment: Cash, Check, MC, Visa, AX, Paypal.

(Notice: unpaid or delinquent accounts are turned over to our Attorney for collection after 60 days. In this event, reasonable Attorney fees, interest, and court-related fees will be added in addition to the remaining balance.)

### Design Proof Approval:

For the best results, view the design proof on a computer. Previewing design proof on a phone and/or tablet, while possible, may limit your ability to see details. Design proofs are computer generated representations and may not proportionally match the final product. Small <sup>™</sup>, <sup>®</sup>, © may not be legible when printed or embroidered. Ensure to review and validate image dimension, placement position, and color selection. We will apply standard location placement unless otherwise directed. **Thoroughly review and approve the design proof. Ensure to validate spelling, proper names, acronyms, abbreviations, punctuation, hashtags, sponsor logos, image sizing, ink colors, and that this is the correct version of the graphic before approving the design proof. Seaside Silk Screening will not be responsible for design proof errors or omissions overlooked by the customer on printed and embroidered apparel.** Customer warrants that the subject matter to be screen printed, embroidered, or otherwise decorated on garments, fabric, or other mediums printed by Seaside Silk Screening is not copyrighted or trademarked. If the material is protected by copyright or trademark that the customer has obtained all the proper approvals and release documentation required to allow Seaside Silk Screening to decorated the material. Customer further warrants that no copyright and/or trademark notice has been removed from any material provided. Customer agrees to indemnify and hold Seaside Silk Screening, a division of Carolina Beach Apparel, LLC, harmless for all liability, damages, and attorney fees that may be incurred in any legal action connected with copyright and/or trademark infringement involving the work produced for the customer.

### Product Size Selection:

Fashion Apparel, especially in female styles, (example: Next Level or Bella Canvas) may be sized smaller than anticipated. Ensure to review product size specifications and if at all concerned, request sample sizes from us to validate you have selected the correct sizes. **Seaside Silk Screening will not be responsible for incorrect size selection.**

### Quote Approval:

Quote approval is the final step before we proceed to production. Customer sign-off is critical and validates you have thoroughly reviewed the design proof, products, quantities, sizes, pricing, and are ready for us to proceed into production.

## Production Spoilage & Supply Chain Considerations:

Allow for (2%) spoilage in production. Print/Embroidery runs under (100) units—allow for (2) units. Spoilage/mill defects will be noted on your invoice and associated fees will be reduced accordingly. If each item is specifically assigned to wearer and the count is critical, we encourage ordering a few extra garments per size to avoid unanticipated spoilage. Customer supplied goods, inadvertently shipped/supplied to us without a corresponding order or return authorization and not reclaimed, will be automatically disposed of after six months from receipt.

## Finished Product Count & Production Seal:

Every order is counted/validated (3) times for accuracy:

- 1<sup>st</sup> time by the blank supplier
- 2<sup>nd</sup> time upon receiving the goods
- 3<sup>rd</sup> time in packing finished goods

Every completed order includes a production seal (per packed box) validating the count of goods in each box.